

- 8:45 am – 9:15 am **Registration**
- 9:15 am – 9:20 am **Welcome and Announcements** — Frederick O. Ferrand
- 9:20 am – 9:40 am **Outlook Calendar and Reminder: New Developments on Time-Limited Demands for Policy Limits**
Stephen M. Schatz
- 9:40 am – 10:00 am **Denial Letter or Breach Letter: Which App Do I Use?** — Mark T. Dietrichs
- 10:00 am – 10:20 am **Utilities Application: The Handling of Releases During Settlement** — Melissa A. Segel
- 10:20 am – 10:35 am **Break**
- 10:35 am – 11:05 am **Tools for Effective Mediation Strategy** — Susan Forsling, *Miles Mediation*
- 11:05 am – 11:25 am **Waze(d) and Confused in Alabama: What's Going On Over There?** — F. Lane Finch, Jr.
- 11:25 am – 12:05 pm **The Race to the Bottom in the Worlds of Reptilian Tactics and Contingent Fee Damage Consultants** — Frederick O. Ferrand, Thomas B. Ward, Rebecca E. Strickland
- 12:05 pm – 1:20 pm **Complimentary Lunch**

Coverage Breakout Room

Liability Breakout Room

1:20 pm – 1:40 pm	Third-Party Liability Coverage News(feed) Christy M. Maple	Is Sharing Really Caring? The Sharing Economy's Coverage and Liability Issues Kelly G. Chartash
1:40 pm – 2:00 pm	SKIMMING Through: All the Property News and Info You Need in 20 Minutes or Less Jessica M. Phillips	Venmo: Yours, Mine and Ours Marcus L. Dean
2:00 pm – 2:20 pm	Interpreting Additional Insured Clauses and Indemnification Clauses: There's No App for That Brian C. Richardson	Spot(ify) the Lie: How Electronic Data Can Be Used to Fight Claim Fraud Alexander A. Mikhalevsky
2:20 pm – 2:40 pm	Trolling for Coverage: Insurable Interest is Key Steven J. DeFrank	Billing, Coding and Use of an Expert at Trial Dr. Christopher J. Connelly, <i>Injury Claim Solutions</i>
2:40 pm – 3:00 pm	Death —There's No App for That Either Thomas D. Martin	Heads Up! UM Edition: Considerations and Trends in Uninsured Motorist Coverage Kori E. Eskridge

3:00 pm – 3:15 pm **Seminar Wrap Up/Door Prizes/ Q&A Panel**

This program is free of charge to attendees and includes a complimentary lunch.

This program has been approved for 5 CE hours by the Georgia Department of Insurance.

