

8:45 am - 9:15 am	Registration	
9:15 am — 9:20 am	Welcome and Announcements — Frederick O. Ferrand	
9:20 am — 9:40 am	Outlook Calendar and Reminder: New Developments on Time-Limited Demands for Policy Limits Stephen M. Schatz	
9:40 am — 10:00 am	Denial Letter or Breach Letter: Which App Do I Use? — Mark T. Dietrichs	
10:00 am — 10:20 am	Utilities Application: The Handling of Releases During Settlement — Melissa A. Segel	
10:20 am — 10:35 am	Break	
10:35 am — 11:05 am	Tools for Effective Mediation Strategy — Susan Forsling, Miles Mediation	
11:05 am — 11:25 am	Waze(d) and Confused in Alabama: What's Going On Over There? — F. Lane Finch, Jr.	
11:25 am - 12:05 pm	The Race to the Bottom in the Worlds of Reptilian Tactics and Contingent Fee Damage Consultants — Frederick O. Ferrand, Thomas B. Ward, Rebecca E. Strickland	
12:05 pm — 1:20 pm	Complimentary Lunch	
	Coverage Breakout Room	Liability Breakout Room
1:20 pm – 1:40 pm	Third-Party Liability Coverage News(feed) Christy A. Maple	Is Sharing Really Caring? The Sharing Economy's Coverage and Liability Issues Kelly G. Chartash
1:40 pm – 2:00 pm	SKIMMing Through: All the Property News and Info You Need in 20 Minutes or Less Jessica M. Phillips	Venmo: Yours, Mine and Ours Marcus L. Dean
2:00 pm – 2:20 pm	Interpreting Additional Insured Clauses and Indemnification Clauses: There's No App for That Brian C. Richardson	Spot(ify) the Lie: How Electronic Data Can Be Used to Fight Claim Fraud Alexander A. Mikhalevsky
2:20 pm – 2:40 pm	Trolling for Coverage: Insurable Interest is Key Steven J. DeFrank	Billing, Coding and Use of an Expert at Trial Dr. Christopher J. Connelly, Injury Claim Solutions
2:40 pm – 3:00 pm	Death —There's No App for That Either Thomas D. Martin	Heads Up! UM Edition: Considerations and Trends in Uninsured Motorist Coverage Kori E. Eskridge
3:00 pm - 3:15 pm	Seminar Wrap Up/Door Prizes/ Q&A Panel	

This program is free of charge to attendees and includes a complimentary lunch.

This program has been approved for 5 CE hours by the Georgia Department of Insurance.